



Explore WORKsmart™



Let's drive business™

www.tomtom.com/business

Map display	3
Zoom and drag	3
Map types	3
TomTom map.....	4
Full screen map	4
Searching the Map.....	4
Tracking and Tracing.....	6
Track order status	6
Real-time Map data.....	6
Vehicle trail	6
Position filter.....	7
Order management	8
Sending orders.....	8
Start working on orders	8
Sending order status	9
Order options.....	9
Order overview	9
Smart order assignment	11
Addresses on the map.....	11
Job status	11
Traffic information	11
Quickly assign orders to the nearest vehicle.....	12
Driver communication	13
Sending a message to a driver.....	13
Sending a message to multiple or all drivers	13
Handle text messages on your TomTom navigation device	13
Defining the status messages for the different vehicles.....	14
Using the status messages.....	14
Forward the status messages to your email address	15
Easy vehicle management.....	16
Assign details to new vehicles	16
Assign one vehicle to a group	16
Assign several vehicles to a group	16
Using vehicle groups	17

Management reporting	18
About the Dashboard view	18
Configuring charts	18
Drilling down into charts.....	18
Scrolling the timeline	19
Viewing the details	19
Printing Dashboard views.....	20
Report working time	21
Creating a driver	21
Settings for the TomTom navigation device.....	21
Reporting to TomTom WEBFLEET	21
Generating a "working time" report.....	22
Logbook	23
Selecting logbook mode	23
Private or business mode	23
Administrating the records.....	23
Generating a "logbook" report.....	24
Reports	25
Select the appropriate report	25
Filter reports	25
PDF- and CSV-reports.....	26
Scheduled reports	26
Driver safety and efficiency	27
Driving style in the drivers list.....	27
The OptiDrive chart.....	27
OptiDrive variables in more detail.....	27
Customizing the OptiDrive indicator	28
Safety and efficiency reporting.....	28
Configuring the Dashboard.....	29
Viewing detailed information in the Dashboard	29

Map display

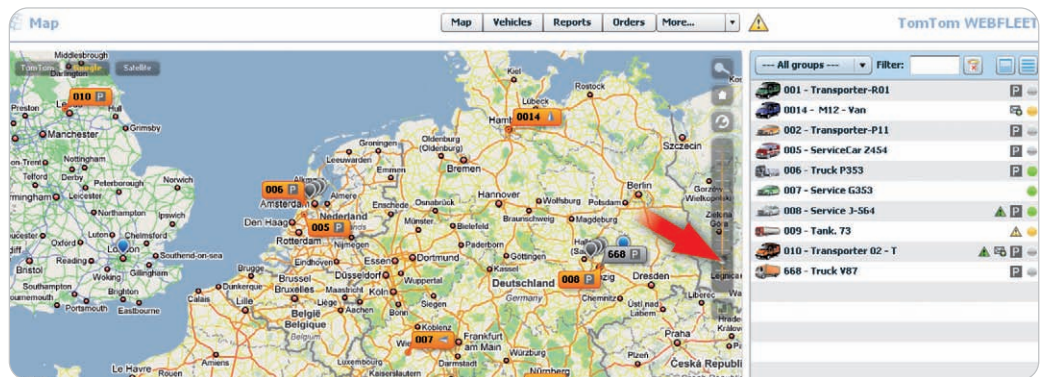
TomTom WEBFLEET offers several types of maps. In this chapter you will learn how to work with the map, the map types that are available in TomTom WEBFLEET and which information is provided by the different map types.

Zoom and drag

Once you have accessed TomTom WEBFLEET you will see the map displaying all the vehicles in the currently selected group of vehicles. Zooming in on the map is easy. Simply use the mouse wheel or use the zoom level selector in the top right corner of the map. By pressing the left mouse button you can simply drag the map in any direction, allowing you to focus on specific vehicles.

Press the left mouse button and drag the map to the best position.

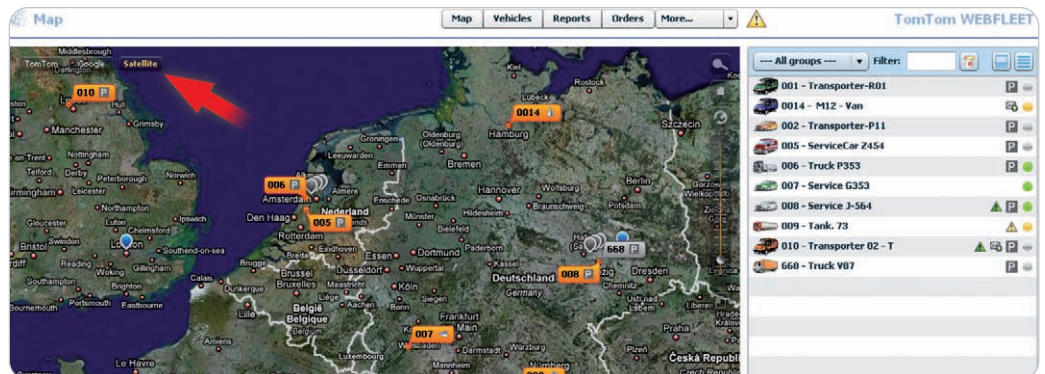
To zoom in on the map, either use the mouse wheel or adjust to the desired zoom level.



Map types

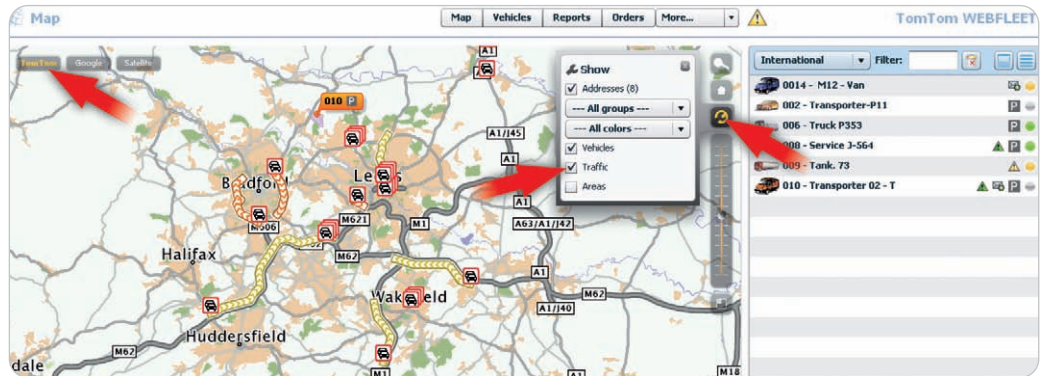
TomTom WEBFLEET offers the following map types to display your vehicle fleet and order data: TomTom map with up-to-date traffic information, Google map, and Satellite map. For the most realistic view of your vehicles, just click the "Satellite" button in the top left corner of your map.

Click the "Satellite" button for the most realistic view of your vehicles' whereabouts.



TomTom map

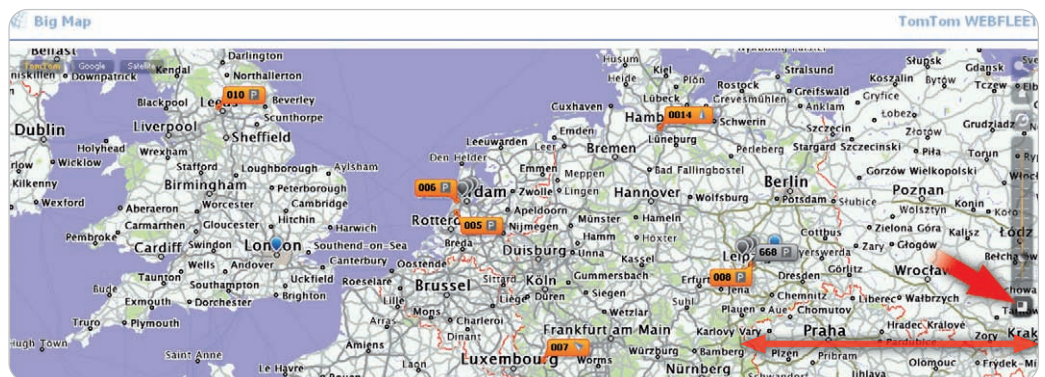
The TomTom map shows up-to-date traffic information including traffic jams, construction sites and possible delay times. To avoid delays in your service, allocate jobs by sending the driver who is located closest to the job.



View up-to-date traffic information on the TomTom map.

Full screen map

A feature that is supported by all maps is the possibility to enlarge the map to full screen. This provides you with the best overview of your vehicle fleet and fleet movements. Click the navigator icon below the zoom level indicator to activate the full screen map. Click it once more to return to the map view with the vehicle list on the side.



Enlarge the map to full screen to see more of your vehicles.

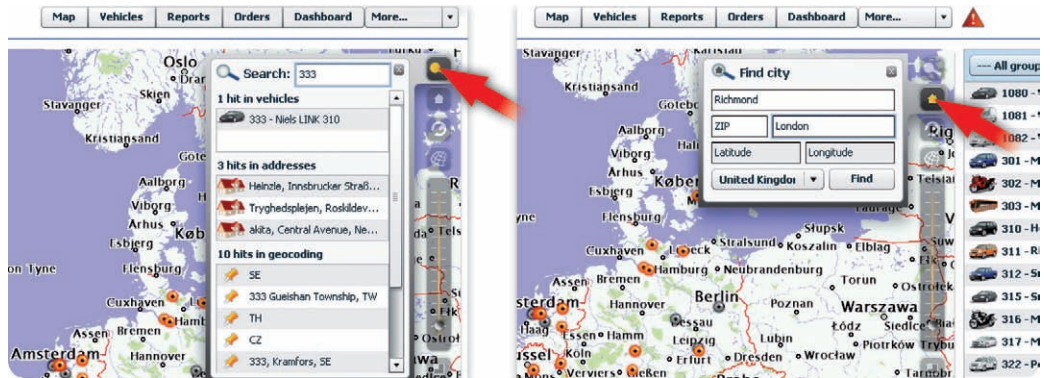
Searching the Map

The WEBFLEET map offers a powerful and comprehensive search function to find individual vehicles, addresses, places and areas, and all vehicles at an address or a location that matches the search term you have entered. Click the "Search" button, which has a magnifying glass icon, in the top right corner of the map, enter your search term, then press "Enter" on your keyboard. The resulting list shows all matching results, arranged by category. You can also search for a specific address. Click the "Find city" button,

which has a house icon, in the top right corner of the map. Enter the address details, select the country, then click "Find." All matches are shown in a list or directly on the map.

Search the map for vehicles, addresses and places.

Find a specific address in the map with "Find city."

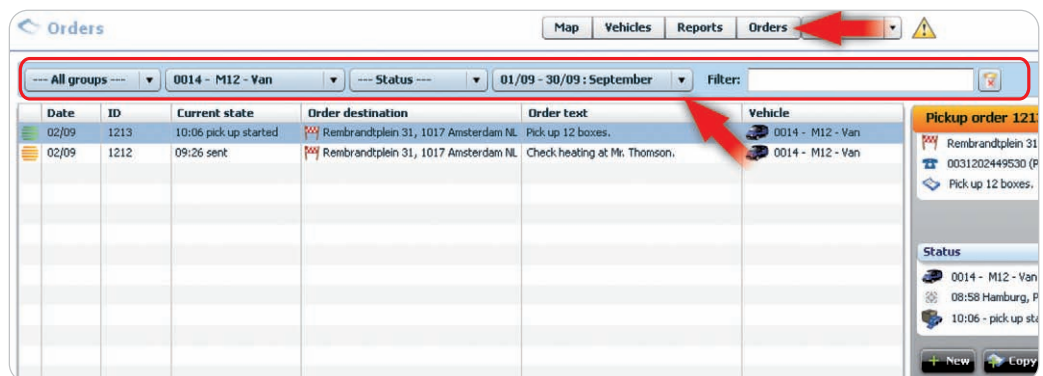


Tracking and Tracing

In this chapter you will learn how to get an overview of all orders from all vehicles and how to find out where your vehicles are right now and at any time.

Track order status

TomTom WEBFLEET allows you to easily get an up-to-date overview on the status of all orders assigned to all of your vehicles. Set a filter to obtain a more specific selection. The orders can be individually or mutually filtered on vehicle groups, single vehicles, kind of status and time periods. In addition, these filters can be extended with a free text filter. To obtain the order list click on "Orders" in the top menu. To apply the different filters simply select the relevant information from the drop down boxes and enter the free text in the text box. While selecting and entering the filters the list will be adjusted automatically.



Date	ID	Current state	Order destination	Order text	Vehicle
02/09	1213	10:06 pick up started	Rembrandtplein 31, 1017 Amsterdam NL	Pick up 12 boxes.	0014 - M12 - Van
02/09	1212	09:26 sent	Rembrandtplein 31, 1017 Amsterdam NL	Check heating at Mr. Thomson.	0014 - M12 - Van

Track the status of all orders assigned to your vehicles with the help of several filters.

Real-time Map data

The positions of the vehicles, equipped with the solution from WORKsmart, are registered every ten seconds. Every minute these position messages are being transmitted to TomTom WEBFLEET. As the TomTom WEBFLEET map automatically refreshes every minute you are able to keep track of your fleet and see your vehicles movements on the map in real-time.



See the most recent position of your vehicle automatically displayed on the map.

Vehicle trail

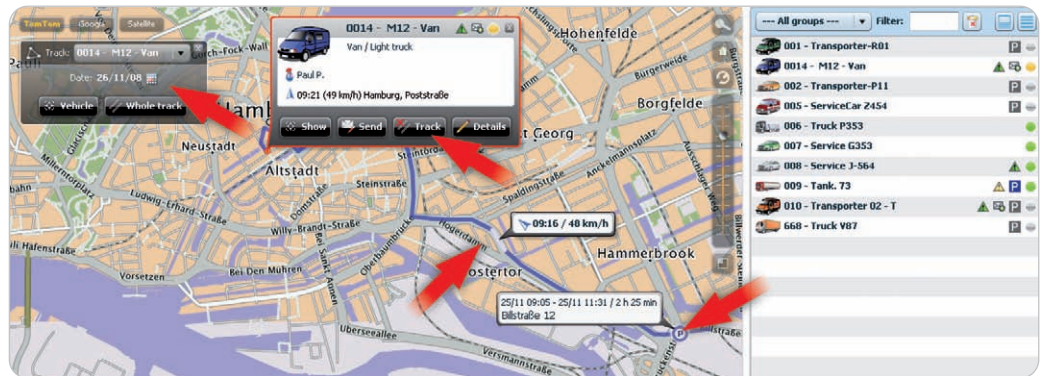
The position data of your vehicles transmitted to TomTom WEBFLEET are being stored for a period of 90 days. This allows you to easily check where your vehicles have been during the last 90 days. To see the vehicle trail of the current day, open the vehicle information box on the map and click the "Show trail" button. The track displayed on the map indicates standstills (with the corresponding information, such as position, begin and end and the duration of the standstill). By simply moving the mouse on the trail a speed label is being displayed, providing the current time and speed at this position of the vehicle. The vehicle box gives you information on the current order status, the destination, the estimated time of arrival

and the time of last the position update including the last position and the direction in which the vehicle is moving.

See the vehicle trail of the current day.

Get more detailed information about speed, standstills etc. directly out of the track.

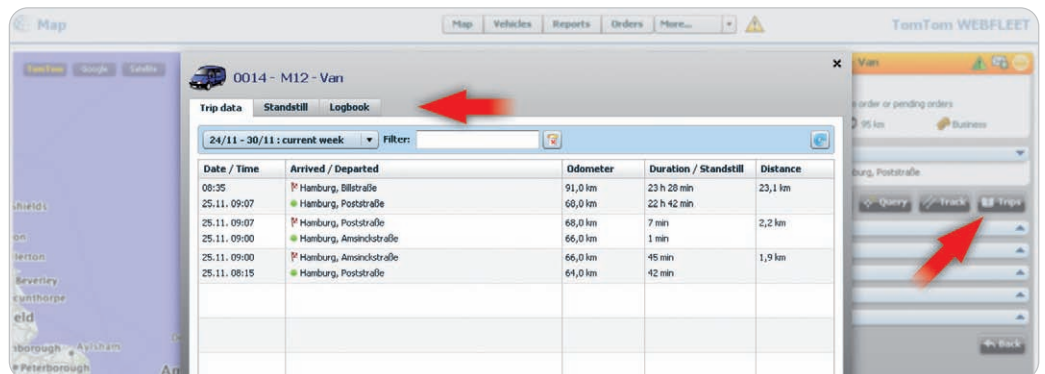
The current order status, destination, estimated time of arrival, the last time of the last position update etc. are included in the vehicle information box.



Position filter

In order to get trip data for your vehicles in list view, all you have to do is to set a time filter. To activate this feature just click "Details" in the vehicle information box and click "Reports" under "Positions". For a more specific selection of entries use the drop down box and the free text filter above the list.

Get trip data for your vehicles in list view. Use filters to customize lists.



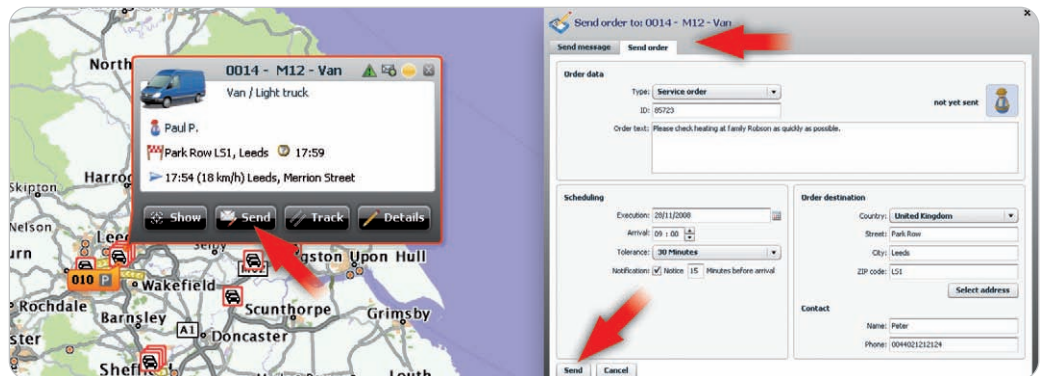
Order management

This chapter provides information on how to send orders with destination addresses to your people on the road, how your drivers work on such orders and how you can see the most recent status of the job.

Sending orders

With TomTom WEBFLEET you can easily send orders to your vehicles. Just click on the vehicle on the map and click "Send". Click "Send order" and the type of order. You can select between delivery, pick up and service order. You need to enter an order ID and an order text. Additionally you can define the date of execution, the desired time of arrival and a certain tolerance. Entering the destination address can be done by typing it in manually or by using your own pre-defined address list. You can also attach a contact name and phone number to your order so your driver is fully informed.

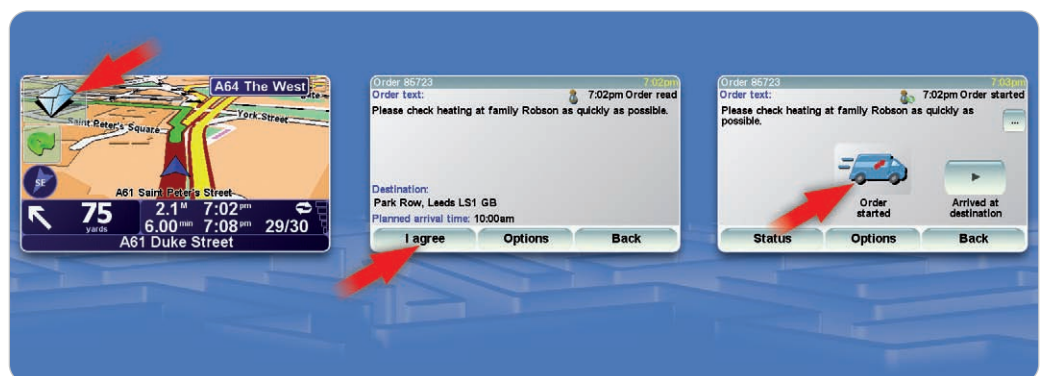
Easily send pick up, delivery or service orders to your vehicles with a few clicks.



Start working on orders

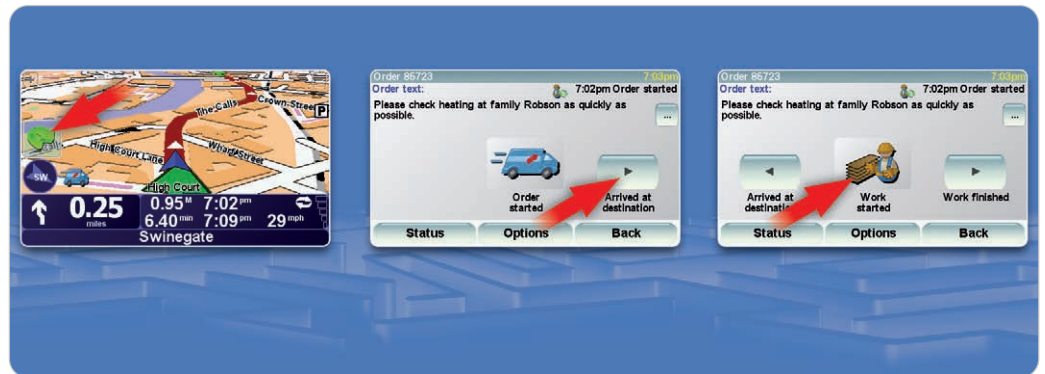
Immediately after sending the order, the field employee receives the job instructions on his TomTom navigation device. An envelope icon appears in the top left corner of his TomTom device. Simply tapping this icon to brings up the order text. By tapping "I agree" the order is being accepted. To reject the order first tap "Option" and then "Reject order". To start working on the order tap "I agree" and then tap "Start". You are being prompted to start the navigation to the order destination. After you have tapped "OK" the route is being calculated and the navigation to the order destination is being started.

Start working on orders and navigating to the job destination by simply tapping the screen.



Sending order status

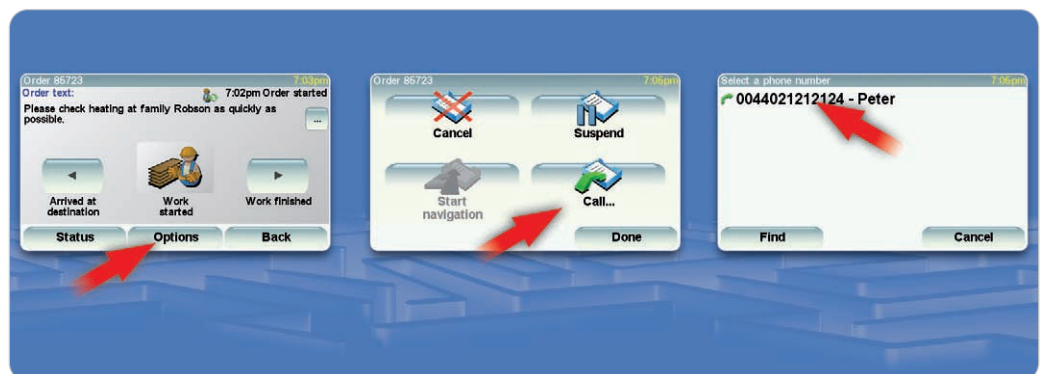
With the TomTom navigation device you can easily report the current status of the order to the office by tapping the Quick Menu icon. Tap "Active order". To browse the order status tap the arrow buttons. To report a new order status to the office simply tap the corresponding status icon.



Easily report the current job status to the centre and save time.

Order options

The WORKsmart features on your TomTom navigation device have several order related options such as cancelling or suspending the order. You can also use your TomTom navigation device as a hands free set connected to your Bluetooth enabled mobile phone to call the contact person attached to your order. To bring up the order related option tap "Options" in the corresponding order dialogue.



Cancel or suspend orders with the help of order options.

Use the TomTom navigation device as a hands free set connected to your Bluetooth enabled mobile phone to call contact persons attached to your order.

Order overview

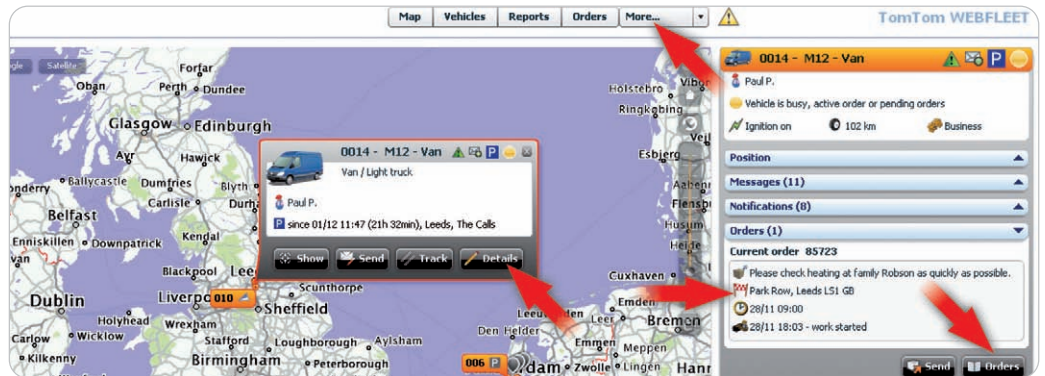
To see the current status of your driver's orders simply click at the "Details" button in the object box. On the right all orders (active and suspended) are being displayed. To see more order details click the "Orders" button. A list of all orders is being displayed. You can set several filters, such as group, vehicle, status, time, and free text. Select an order from the list by clicking it once. On the right the order information is being displayed. Here you can edit the order (in case conditions have changed), see the workflow of the

order and the location on the map. You can also cancel this order. From this screen you can also easily send a new order to any of your vehicles.

See the current status and more details of the driver's orders.

Set several filters to optimize the list display.

See all order information. Edit the order, see the workflow, the location on the map or even create new orders.

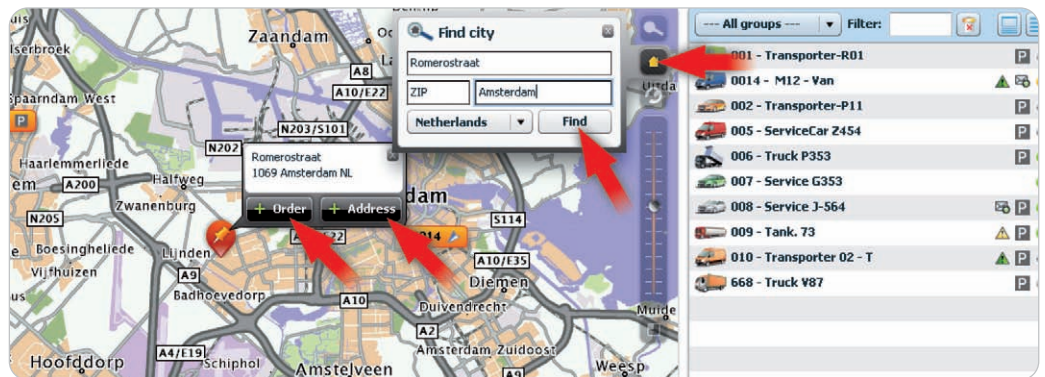


Smart order assignment

Smartly allocate orders based on real-time information ranging from driver availability and the nearest vehicle to traffic information on the route. Explore this chapter and avoid delays and keep your fleet out of the jams where possible.

Addresses on the map

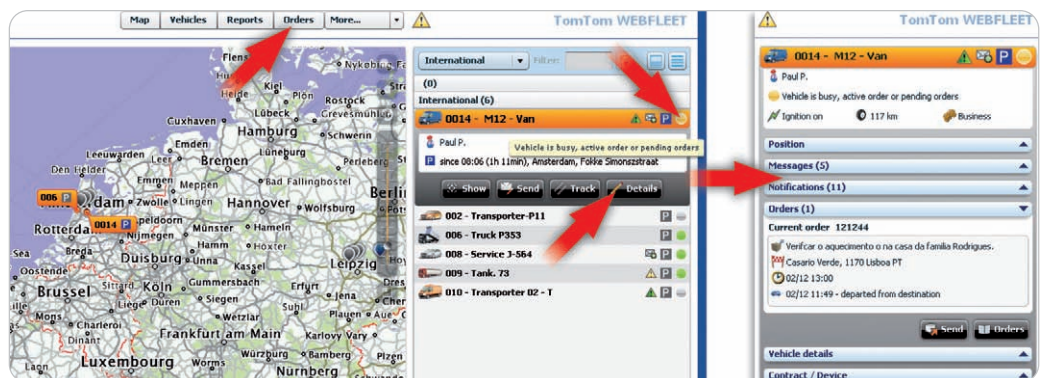
To find a destination on the map, simply click the address icon in the upper right of the map and enter the address details. Then press “Find”. The address will immediately appear in the map with a label. When moving the mouse over the address label an information box gives you the option to add the address to your address list or immediately create an order (see step “Quickly assigning to the nearest vehicle”).



Easily find addresses on the map.
Add the address to your address list.
Send an order with this destination to a vehicle.

Job status

To easily see if your vehicles are available for new orders, all vehicles are labelled with job status icons. Green indicates “Vehicle is available ...”, yellow stands for “Vehicle is busy ...” and grey shows that the “Vehicle is unavailable ...”. To find out more details on a current order, click “Details”, then click “Orders”. The current order status will be displayed. To find out how many other pending orders are assigned to this vehicle, simply click the button “Orders” and set the status and the time filter. The order list is being filtered immediately.

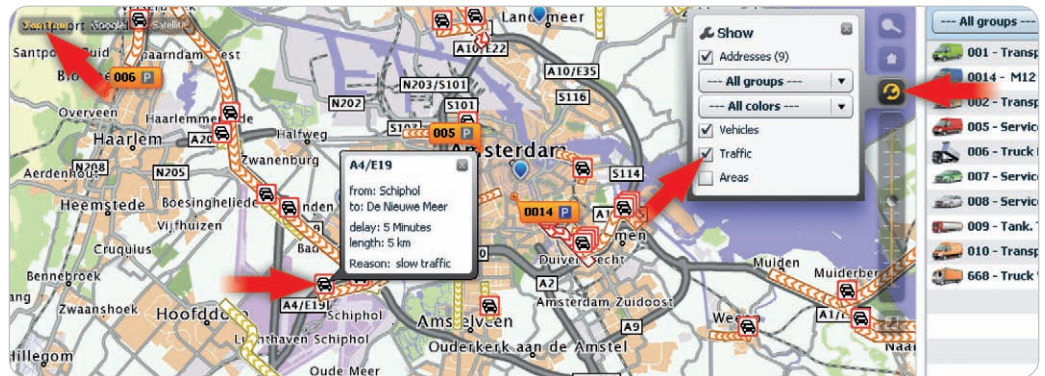


Find out which vehicle is currently available.
See more details on the current job of your vehicle.
Find out about other jobs assigned to this vehicle.

Traffic information

Traffic jams, construction sites etc. might take the nearest vehicle more time to reach the order destination than another. To see traffic information on the map, activate the display of traffic information by clicking

in the upper left of the map at the “TomTom” button, then the map settings icon in the upper right of the map and tick “Traffic”.

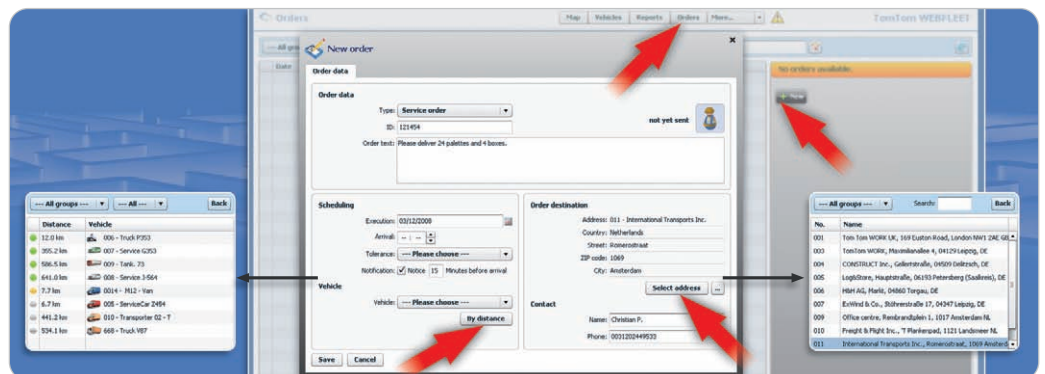


Activate traffic information on your map to see which vehicle is best located to a job.

Click the information boxes to get more details.

Quickly assign orders to the nearest vehicle

The easiest way of assigning an order to the nearest vehicle is by creating a new order and selecting the vehicle by distance to destination. Click “Orders” in the top menu, then click “New” on the right hand side in order to create an order. Enter all order details. Select the address. To select the nearest vehicle simply click “By distance”. TomTom WEBFLEET shows you a list of vehicles ordered by availability and distance. Simply select the most applicable vehicle. Press “Save” and then press “Send order”.



Bring up the “Send order” dialogue to easily assign your order to the best positioned vehicle.

Select the address which you have already added to the list of addresses.

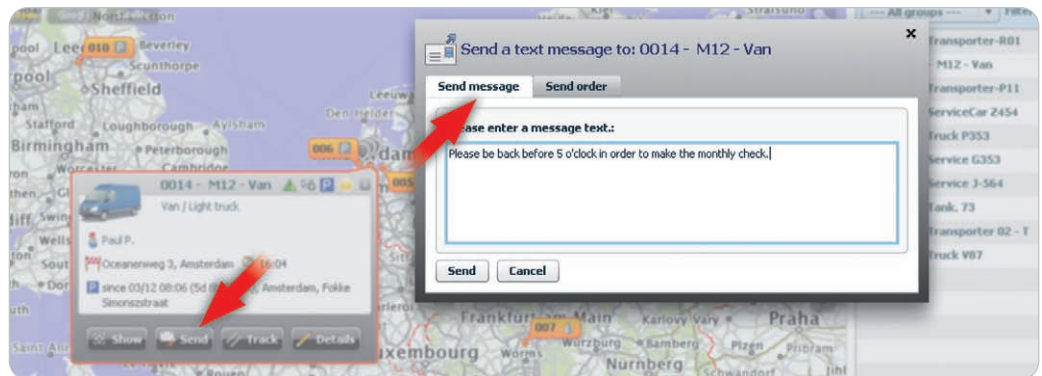
Select a vehicle for this order by distance and availability.

Driver communication

Next to the possibility of dispatching orders, there are several possibilities to communicate with your drivers. This chapter will show how you can send messages to your drivers and how they can respond. Also, TomTom WEBFLEET can forward messages from your drivers to your email box for optimal communication.

Sending a message to a driver

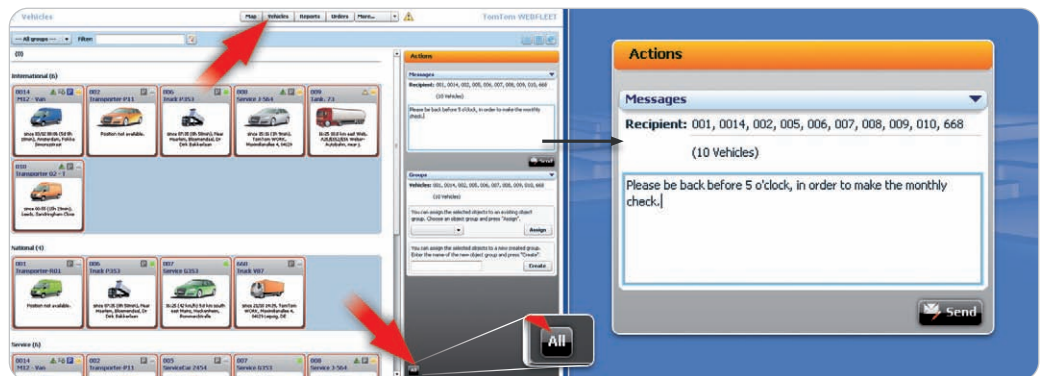
In order to send a text message to one of your drivers, you simply need to click the “Send” button in the corresponding object box and enter your text message.



Easily send a text message to one of your drivers.

Sending a message to multiple or all drivers

You can send one text message to all or a number of your drivers at a time. This saves you time and helps you improving your workflow. Simply select the vehicles by first clicking “Vehicles” in the top menu and then clicking the corresponding vehicles while keeping the Ctrl key pressed. In order to select all vehicles simply press the Ctrl and the A key on your keyboard or click at the “All” button on the lower right. On the right a message text field appears with the list of recipients above. Just enter your text and click “Send” and the text message is being transmitted to the selected vehicles.



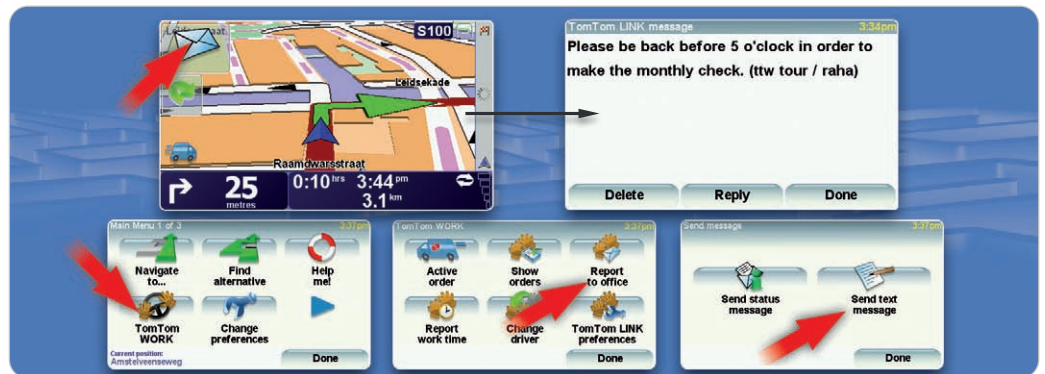
In order to send text messages to multiple vehicles, select the vehicles by pressing the Ctrl.-key and the left mouse button. To select all press Ctrl and A or click “All”.

Handle text messages on your TomTom navigation device

The driver is warned with both a signal as well as a small envelope that a new message has been received. By tapping the envelope, the driver can read the message. Automatically a message is sent to TomTom WEBFLEET that the message has been received and read by the driver. The driver of course can send free

text messages from the TomTom navigation device to the centre as well. In order to do so he needs to tap "Send to centre" and then "Send text message" in the "WORK" dialogue box.

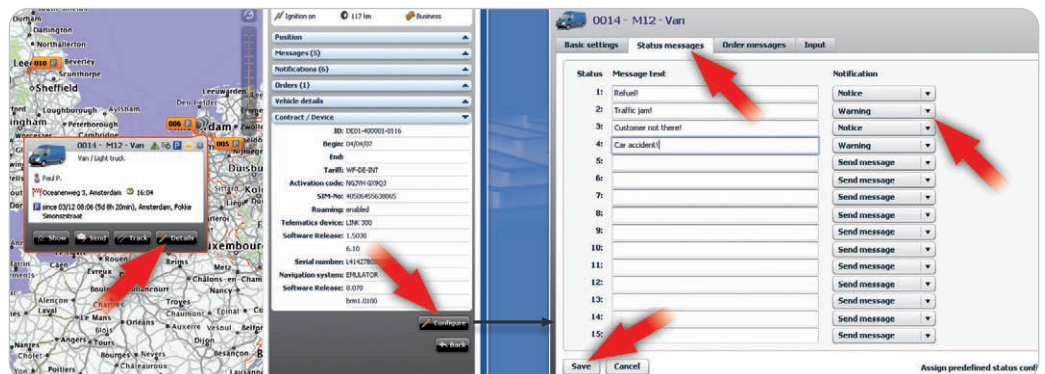
TomTom WEBFLEET is being automatically informed that the message has been read.
Send free text messages over the TomTom navigation device to TomTom WEBFLEET.



Defining the status messages for the different vehicles

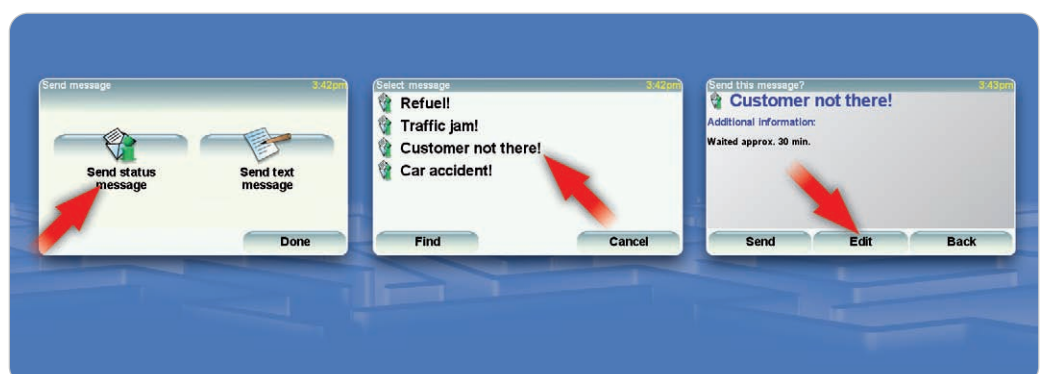
Within TomTom WEBFLEET you can define status messages and order related status messages for your vehicles. Those help to improve communication between the driver and the centre (e.g. for certain recurring events static messages can be used). To define status messages for an object click "Details". Then click "Configure" under "Contract/Device". Click "Status messages" and enter status message. Also, you can select a warning type per message that can be used for e.g. email forwarding.

Easily define status messages with certain warning types for your vehicle.
You can also define order related status messages.



Using the status messages

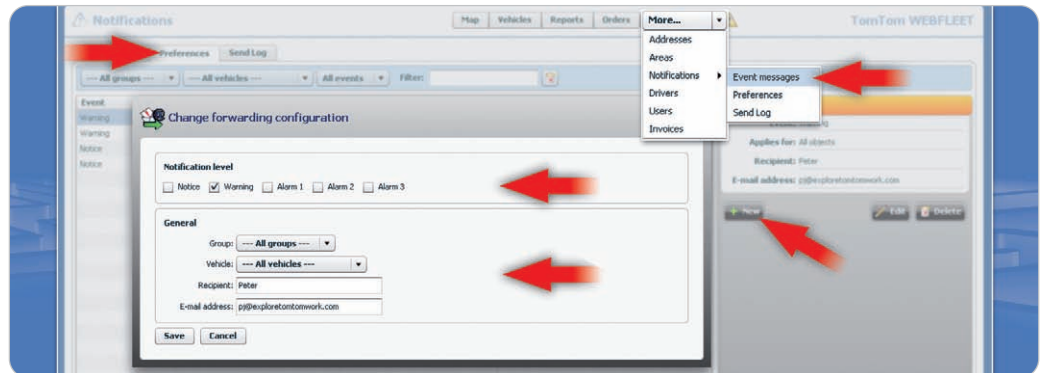
Your driver simply selects the status message that he would like to send and chooses whether to add some text or not before sending. Bring up the "WORK" dialogue, then tap "Send to centre" and "Send status message". To add text to the status message tap "Edit".



Easily send status messages to the centre.
If required, simply add free text to the predefined status message.

Forward the status messages to your email address

Every status message can be forwarded to your email box. You only need to select the warning level per vehicle (object) and select the email address you want to have it forwarded to. Click in the top menu "More" and select from the drop down list "Notifications/Preferences". Click on the right "New" to create a new rule or "Edit". Tick the kind of notification you want to forward to the e-mail address (you can tick different ones at a time). Select the group and/or vehicle from which those notifications shall be forwarded. Enter the name of the recipient and the corresponding e-mail address and click "Save".



Forward status messages to your email address.

Select the warning level per vehicle and the corresponding email address.

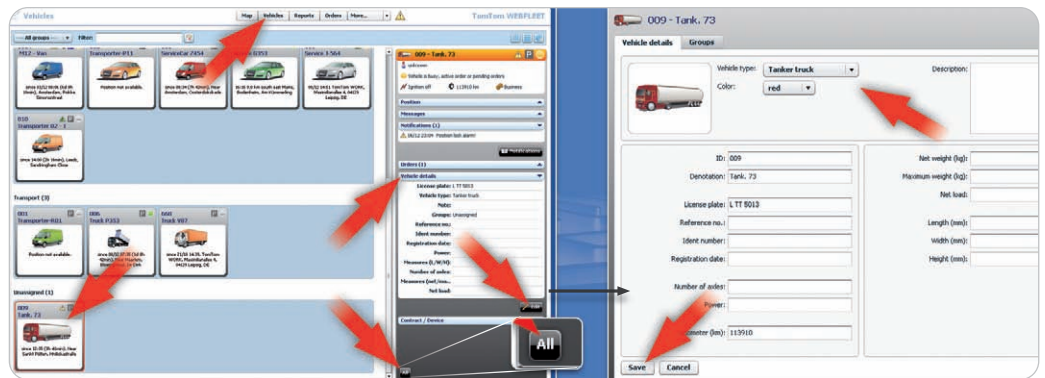
Select the vehicles, from which the messages shall be forwarded.

Easy vehicle management

TomTom WEBFLEET helps to organize your fleet in an efficient way. This chapter provides some handy features on how to set up your account to get a customized overview of your fleet, just the way you want it.

Assign details to new vehicles

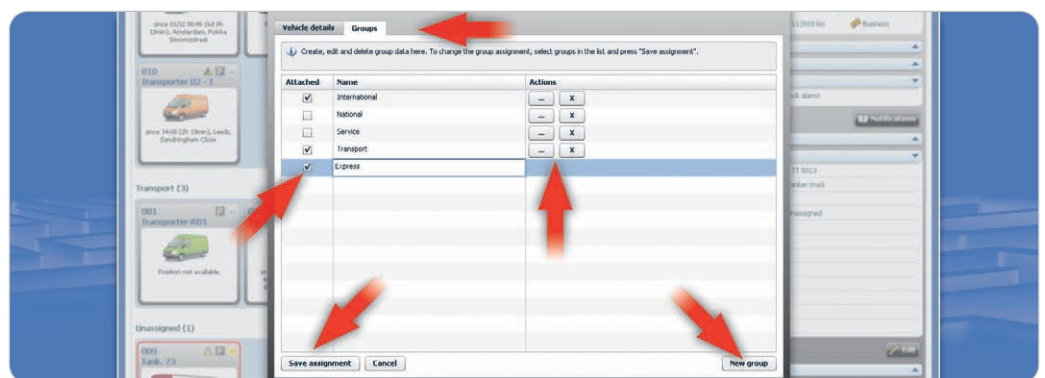
Once you have new vehicles added to your TomTom WEBFLEET account they will be listed with an automatically generated name and with basic data. TomTom WEBFLEET offers you an easy way to edit data such as license plate and odometer. Simply select the vehicle from the vehicle list and click "Edit" in the section "Vehicle details". Select the vehicle type from the drop down list. The selected type generates a vehicle icon with which this object is being labelled. You can also select the colour for this icon. Enter all required vehicle specific data into the form fields.



Edit the details of your vehicles and customize their display.

Assign one vehicle to a group

When you have assigned all relevant vehicle data, you can now assign this vehicle to one or more groups within few steps. Simply select the tab "Groups" and tick the group or groups this vehicle shall be assigned to. If there is no group created yet simply click "New group" in the lower right. To rename existing groups simply click the action button "..." and edit the group name. To delete groups simply click the actions button "X". In case this group included vehicles which were not assigned to another group as well, they are being grouped in the group "Unassigned" automatically.



Assign a vehicle to one or more groups.

Easily create new groups.

Assign several vehicles to a group

TomTom WEBFLEET provides an easy way to assign several vehicles to a new or an already existing group at a time. You simply need to select the vehicles you want to group by clicking them while keeping the Ctrl key pressed. In order to select all, press the Ctrl and the A keys. Under Groups on the right the different vehicle numbers and the number of all selected vehicles are being displayed. To assign the selected vehicles to an existing group simply select the group from the drop down list and click "Assign". To assign

them to a new group simply enter a name for the group in the text field, click “Create”, select it then from the drop down list and click “Assign”.

Assign several vehicles to one group.

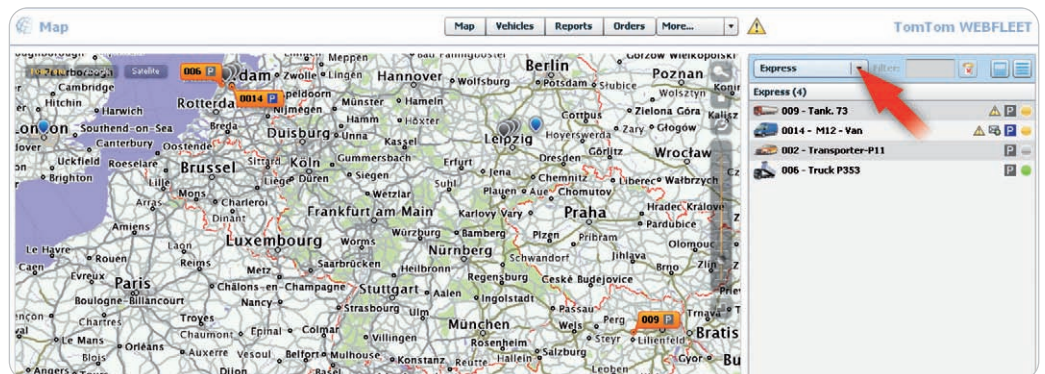
Assign several vehicles to a group you uniquely create for these vehicles.



Using vehicle groups

Besides using groups as filter setting for reports, messages, orders etc., groups are very helpful to overlook your fleet on the map, as when you select a group instantly only this group's vehicles are being displayed on the map.

Use vehicle groups to display your vehicles on the map.

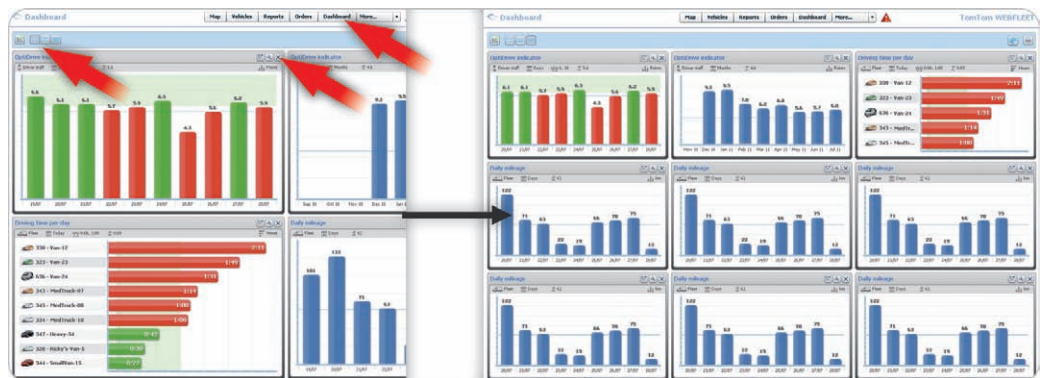


Management reporting

This chapter shows you how to define your business requirements and find the information whenever you need it using the Dashboard. Learn how to configure the Dashboard and the individual charts showing the performance of your vehicle fleet measured against Key Performance Indicators (KPI) in trend or ranking charts. View the Dashboard chart for a trend over time and the ranking of vehicles, drivers and groups for the current day, week or month. See how you can drill down into the information to view details and how to print Dashboard views.

About the Dashboard view

You can add and remove charts in the Dashboard. Configure the Dashboard to show four, six or nine charts at a time to obtain the most comprehensive overview of your fleet's performance using the different KPIs. Switch between the three different views without removing the charts from the Dashboard. Use the four buttons in the top left corner of the Dashboard to add charts and select the number of charts.

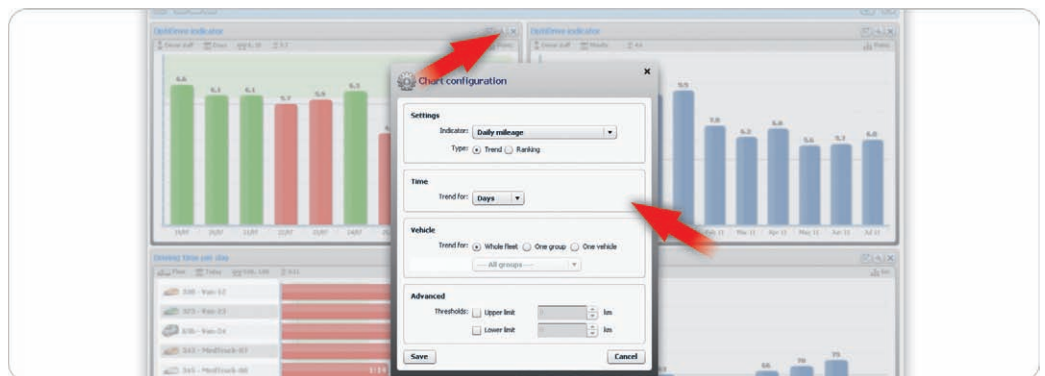


Add charts and switch between the different views the Dashboard offers.

Easily remove and add charts to the Dashboard.

Configuring charts

You can configure each chart to show your fleet's performance using one of the numerous KPIs the Dashboard offers. For each chart, you can select whether it is displayed in ranking or trend view. Configure the chart for vehicles or vehicle groups, or for drivers or driver groups. And define upper and lower limits to highlight exceptions and make your thresholds visible. Select Dashboard from the main menu, then click the Chart configuration "wrench" icon in the top right corner of the respective chart to define the settings for that chart.



Configure the Dashboard chart to use the desired KPI, type of chart, period and entity, and to define the thresholds.

Drilling down into charts

You can drill down into charts to obtain a high level of detail. Click the Show details icon in the top right corner of the chart to display the Details view. In the upper area of the Details view, a trend indicates the performance over time. The lower area shows a ranking referring to the day, week or month you have

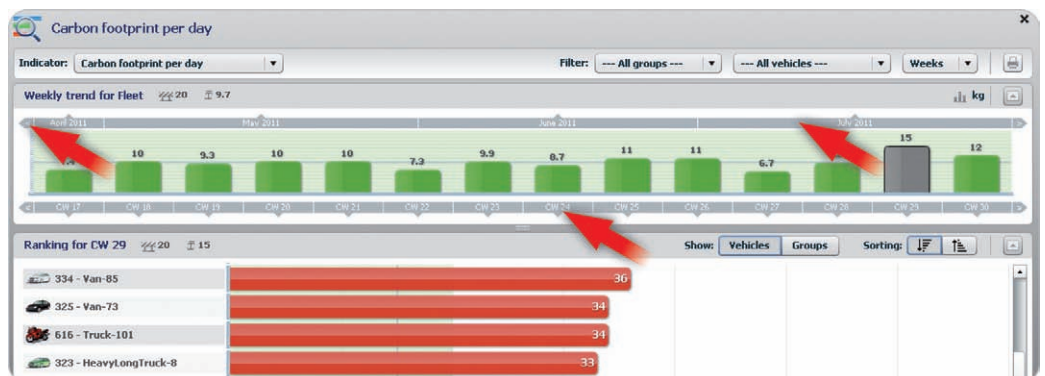
selected in the timeline above. Enlarge the view of the lower or the upper area to fully fit the content area by using the "Maximize chart" buttons in the top right corner of the respective area.



View the Dashboard chart for a trend over time and the ranking for the current day, week or month.

Scrolling the timeline

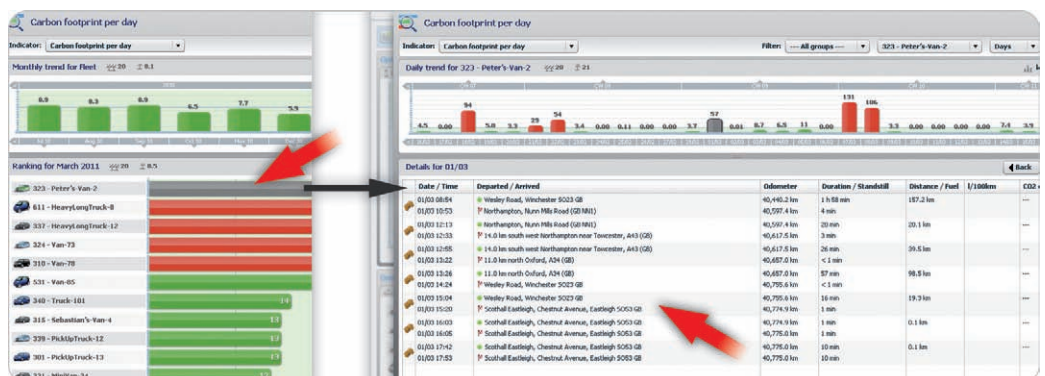
The Dashboard comes with a powerful feature that lets you scroll the timeline in the upper area of the Details view. The date items below or above the trend chart are interactive. You can click items with an arrow to easily step to the next date level, from day to week and from month to year. Use the left and right arrows on the timeline to scroll through it.



Change the date settings for the trend.

Viewing the details

The WEBFLEET Dashboard also provides insight into the detailed information for every single chart. If you select a bar from the ranking chart in the lower area, you are given the complete information set the result consists of. If information relates to trips, you can even view these directly in the Dashboard on the map.



View detailed information for every single vehicle or driver.

Printing Dashboard views

You can easily print Dashboard views on paper or to PDF by pressing the "Print" button in the top right corner of every view in the Dashboard.



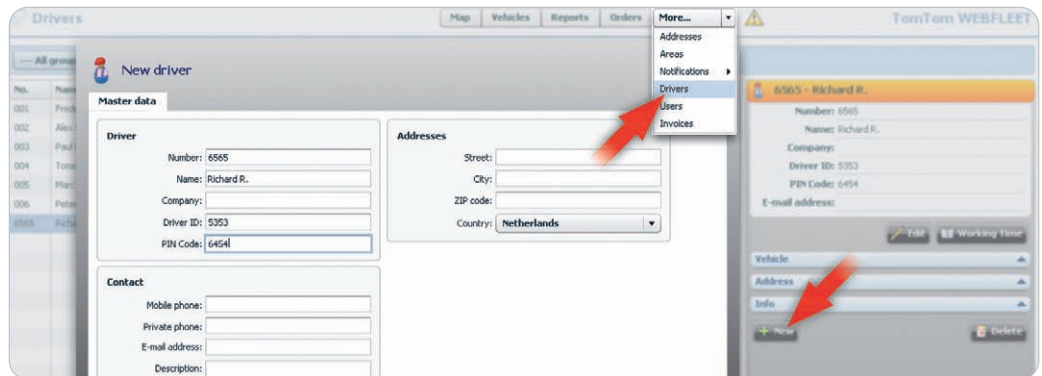
Print Dashboard views on paper or to a PDF.

Report working time

By simply tapping the display your drivers will be able to report their work time. In this way, TomTom WEBFLEET will automatically take over a large part of your companies' administration. Note: With TomTom WEBFLEET you can both report working times and use the records for logbook keeping at the same time. You simply need to edit the trip data afterwards according to your trip. For more details see "Logbook".

Creating a driver

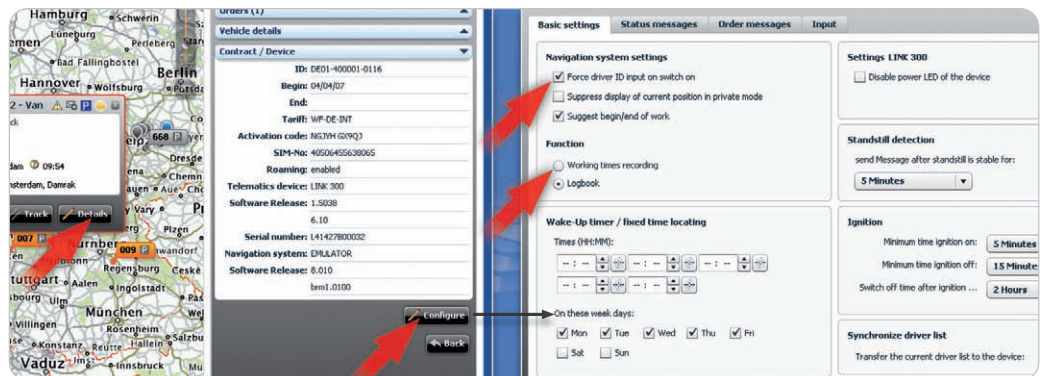
To report work time, a driver needs to be created in TomTom WEBFLEET first. His data must also include a driver ID. For this simply select "Drivers" from "More ..." in the top menu. There you simply need to click "New" and enter all required data.



Create a new driver with all his details including a driver ID.

Settings for the TomTom navigation device

The driver needs to enter his Driver ID into the TomTom navigation device. Simply click "Configure" under "Contract / Details" on the corresponding vehicle. Then tick "Working times recording" under "Function". In order to force the driver to enter his ID when switching on the TomTom navigation device simply tick the corresponding box under "Navigation system settings". If you want to suggest begin or end of work or break then you can make the setting for this here as well.



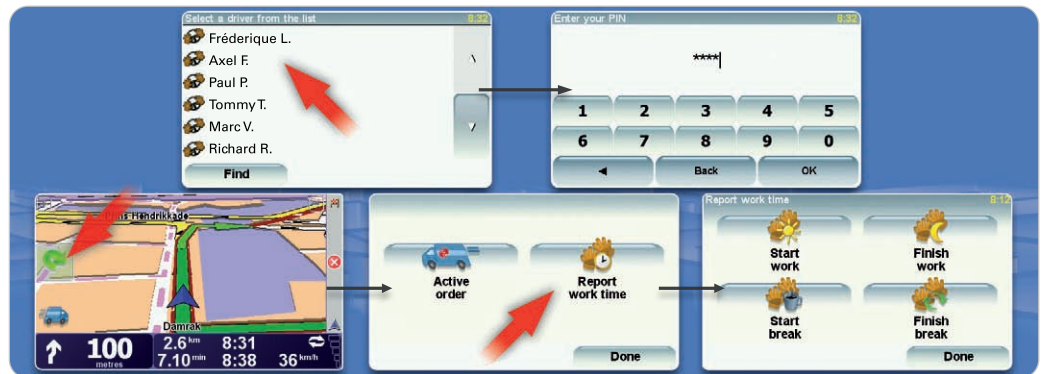
Activate the report working times functionality on your TomTom navigation device.

You can also force the driver to enter his driver ID when switching on the TomTom navigation device.

Reporting to TomTom WEBFLEET

When the driver switches on his TomTom navigation device, he will now be asked to enter his driver ID first. Here, the driver can easily report the start and end of work or break as well by tapping the

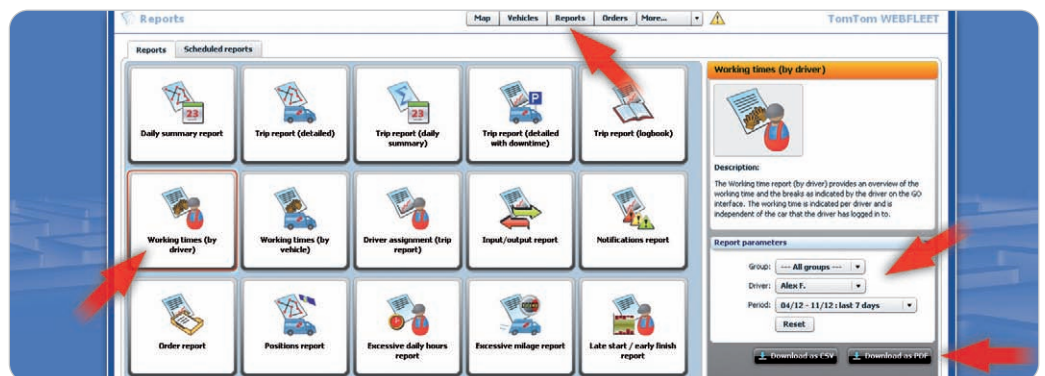
corresponding icons. Later the driver can still report work times by simply bringing up the WORK dialogue and tapping "Report work time". The TomTom navigation device will only highlight the relevant icons.



Easily report working times by simply tapping the screen of your TomTom navigation device.

Generating a "working time" report

By using TomTom WEBFLEET, you can easily create working times reports of all your drivers. For this you simply have to click on the desired kind of working time report from the list of Reports. Click "Reports" in the top menu and select the desired report. Then simply click "Download as PDF" or "Download as CSV" for a further processing e.g. in the accounting department.



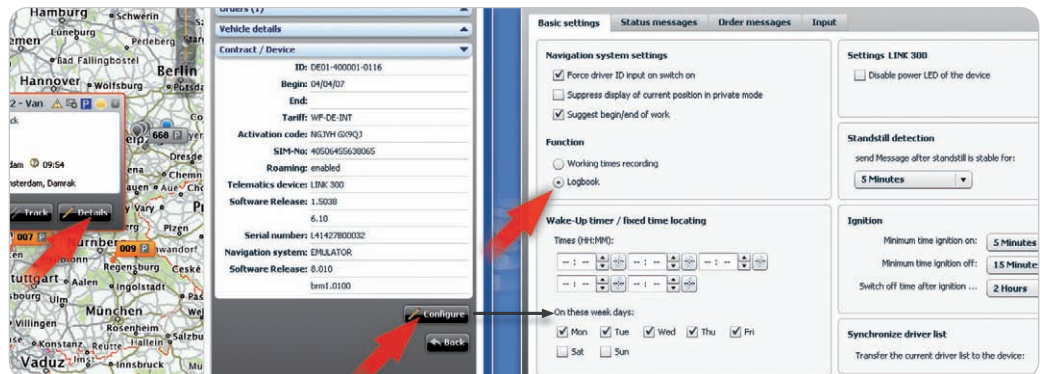
Download working times reports as PDF or CSV files for a further processing.

Logbook

If you want TomTom WEBFLEET to administer the mileage of your vehicles for tax purposes you can use the logbook function. Your driver can select on his TomTom navigation device whether he is driving a private or business related trip or you can define this in TomTom WEBFLEET.

Selecting logbook mode

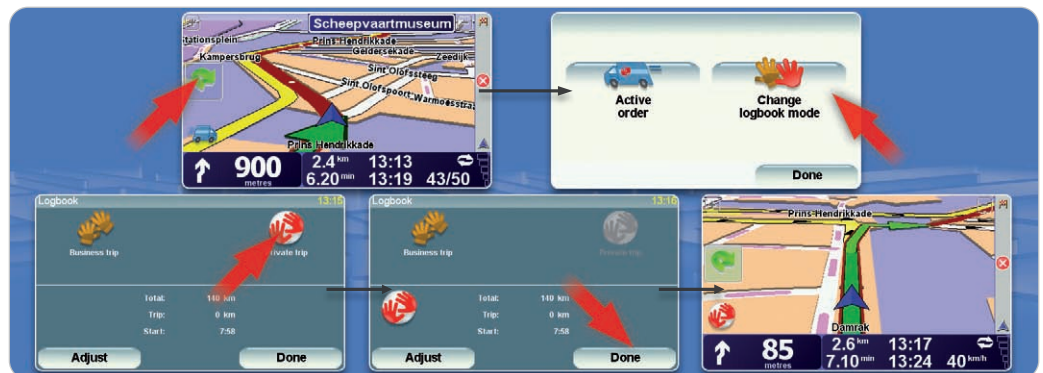
For a logbook keeping the driver needs to enter his Driver ID into the TomTom navigation device. These settings need to be saved in TomTom WEBFLEET and then sent to the TomTom navigation device. Bring up the configuration dialogue for the corresponding vehicle under "Contract / Details" and tick Logbook.



Activate the logbook functionality for your TomTom navigation device.

Private or business mode

The driver needs to tap the "Change logbook mode" icon in the Quick Menu of the TomTom navigation device to see the menu "Change logbook mode". Here, the driver can select whether he is currently in private or in business mode.

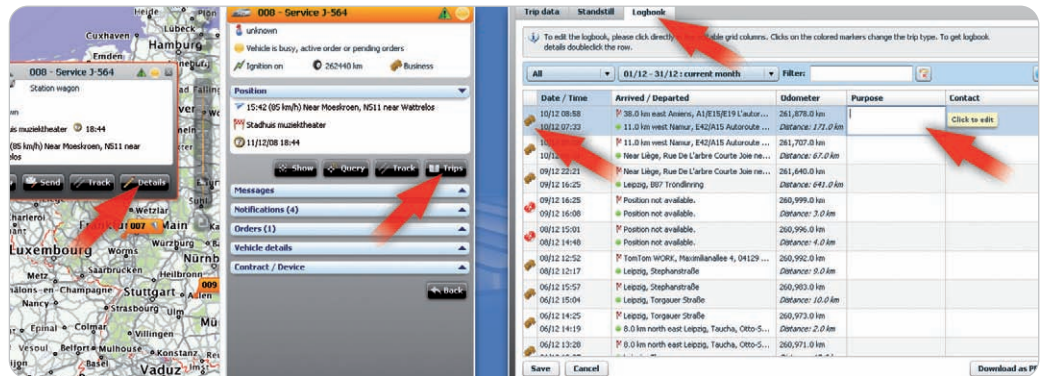


Easily choose between private or business mode.

Administrating the records

With TomTom WEBFLEET you can easily administer your logbook records. Logbook records are being generated even when you have selected "Report working time". To edit the generated data, simply open the vehicle's "Details" list, bring up the reports dialogue click in the section "Position" and select the tab

"Logbook". There you can easily change the kind of trip, indicated with a small icon, by simply clicking it. Here you can also edit the purpose and contact of your trips.

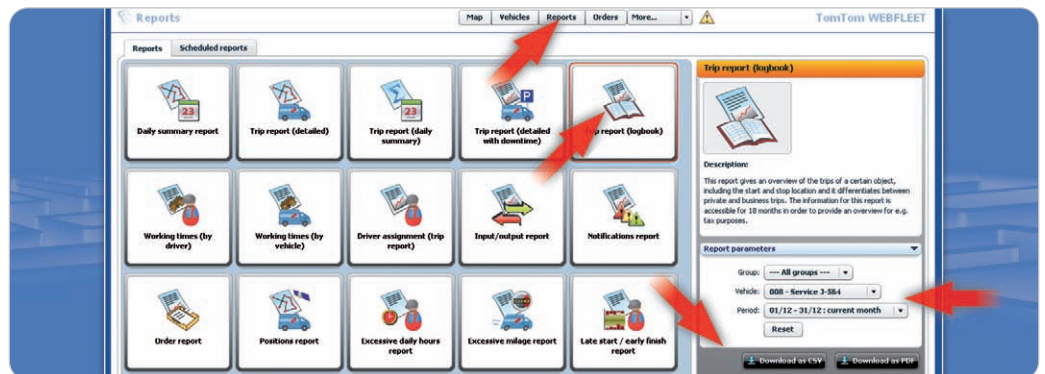


Edit your logbook details within few clicks on the screen.

Simply change the kind of the trip, its purpose and edit the contact.

Generating a "logbook" report

A PDF report gives you a clear overview of the business and private trips. For further processing e.g. in the accounting department TomTom WEBFLEET additionally offers you a CSV download. Simply click on "Trip report (logbook)" under "Reports" and select the best report option.



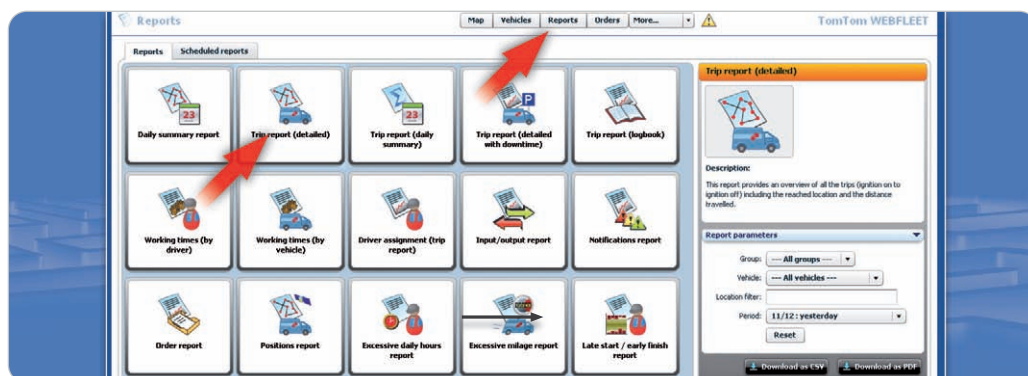
Either download the logbook as a PDF file or as a CSV file for a further processing.

Reports

TomTom WEBFLEET reports will help you to administer various fleet-statistics. This chapter will show how you can use these reports for various purposes such as direct reporting or further processing.

Select the appropriate report

TomTom WEBFLEET provides a variety of reports that will help your company's administration. Just click on the report that you would like to have generated. Find the list of reports through the top menu item "Reports".



Simply select the desired report from the list by simply clicking it.

Filter reports

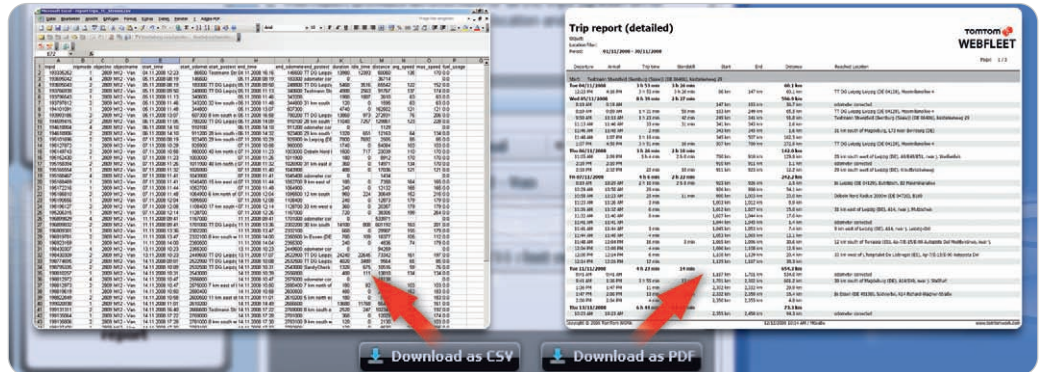
When you have chosen the relevant report, you can select the object or object group that should be included in your report. You can choose one of the predefined periods in time that you would like to see. You can select whether you would like to download a PDF-report (for immediate usage) or a CSV-file for further processing.



Use filters for a customized report generation.

PDF- and CSV-reports

The TomTom WEBFLEET PDF-reports can be immediately used to present your data to colleagues, customers or to get a representative overview for your administration. The CSV-reports contain even more information than the PDF-reports and can be used for further processing your data.

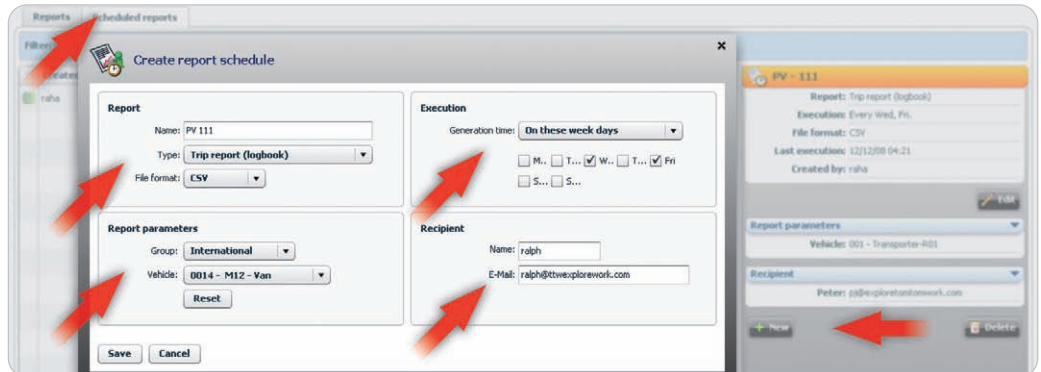


Easily present data to your colleagues with PDF reports.

Obtain more details for a further processing of your data in CSV reports.

Scheduled reports

Make sure you do not lose any information by having the reports sent to your e-mail address automatically. You can choose which reports you would like to have, when you would like to receive these reports and where the reports should be sent to. Simply select the tab "Scheduled reports" click "New" and enter all required data including type of report, the report parameters, if the reports shall be generated monthly or on the days you select and the Name and e-mail address of the recipient.



Create reports which are being created automatically.

Define whether you want the report as a PDF or a CSV file, select the kind of report you want to have regularly and set all required parameters.

Let the report be forwarded to your email address.

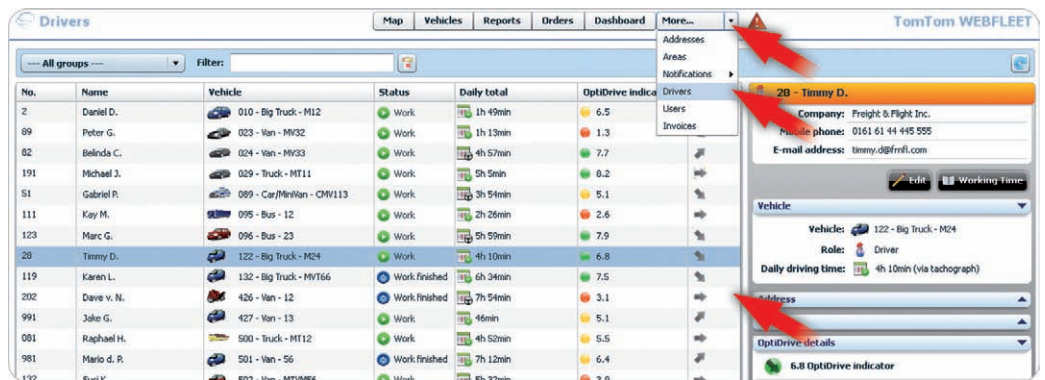
Driver safety and efficiency

TomTom WEBFLEET helps you to guide your drivers to improve their driving style. The WEBFLEET OptiDrive indicator shows how safe and efficient your drivers are on the road. This chapter describes how to understand and configure the OptiDrive indicator, its variables and the corresponding reports you can create.

Driving style in the drivers list

With WEBFLEET you can quickly see how safe and efficient the driving style of each of your drivers is and how it developed over time. You find every driver's OptiDrive indicator shown in the list of drivers. To view the list of drivers, click "More" in the main menu and select "Drivers" from the list. A colored icon and the value for each driver are shown in the "OptiDrive indicator" column. The color of the icon shows if the driver's driving style is excellent (green), good (yellow) or if it needs improvement (red). The "Trend" column gives an indication of how the safety and efficiency of each driver has changed over the past seven days.

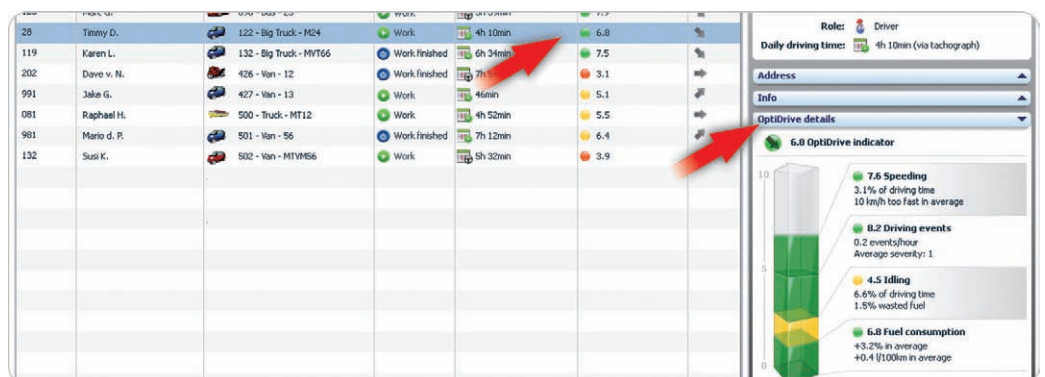
View all your drivers in one list. See their OptiDrive indicator and how the safety and efficiency of their driving style has changed over time.



The OptiDrive chart

The OptiDrive indicator value is visualized in a stacked column chart created from the categories used to measure the safety and efficiency of the driver's driving style. A full column indicates safe, efficient and environmentally-responsible driving. Selecting a driver from the list of drivers displays that driver's "OptiDrive details"; this contains the value between 0 and 10, the four variables used to create the value, and the column chart. The value of each variable is determined by two factors; for example, the variable "Speeding" is calculated from the duration of driving too fast and the amount by which the speed limit is broken. The influence applied to a variable also affects its value.

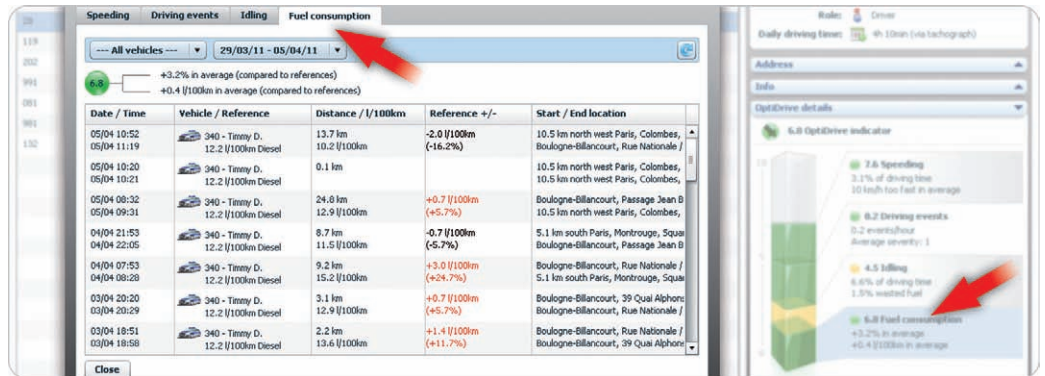
See the variables, their factors and the given weight influencing the OptiDrive indicator.



OptiDrive variables in more detail

WEBFLEET shows you an overview of each variable used to calculate the OptiDrive indicator. Clicking on a variable opens a window showing detailed information for that driver. Data from the last seven days is

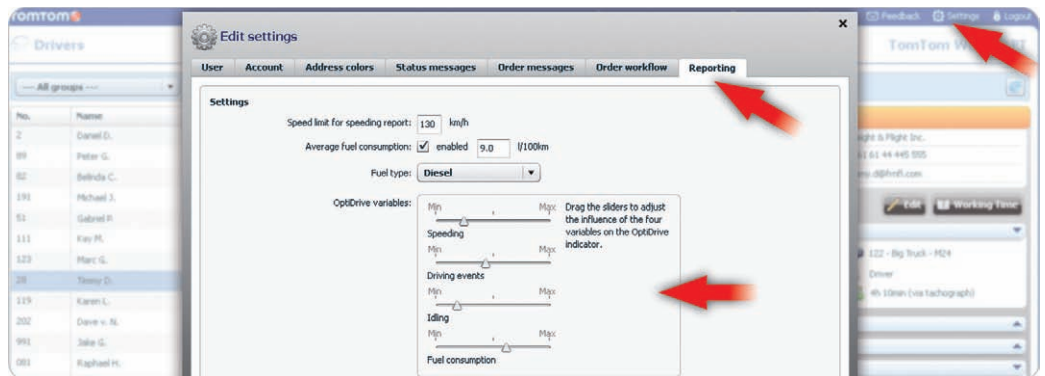
shown. Each tab shows an OptiDrive indicator, the value's two determining factors and a table containing the collected information. You can filter the data by vehicle and by range.



Find detailed information about speeding, driving events, idling and fuel consumption.

Customizing the OptiDrive indicator

You can configure the calculation of the OptiDrive indicator for your WEBFLEET account according to your own requirements. On the "Settings" page select the "Reporting" tab. Under "OptiDrive variables" you find one slider for each of the four variables. Move each of the four OptiDrive variables sliders to set the influence of each variable in the calculation of the OptiDrive indicator. For example, if speeding is an important consideration for your company, move the "Speeding" slider to "Max". To completely remove a variable from the OptiDrive indicator move the slider to Min. For example, if fuel consumption information is not available for all vehicles in your account, move the "Fuel consumption" slider to Min; the OptiDrive indicator is then based on the three remaining variables. Click "Save" to save your changes.



Configure the calculation of the OptiDrive indicator according to your own requirements in the account settings.

Safety and efficiency reporting

WEBFLEET lets you analyze the safety and efficiency of each of your drivers using clearly structured PDF reports. You can also create CSV files that you can use in spreadsheet programs for advanced processing. To download a report showing the OptiDrive indicators, their trends and variables per driver go to "Reports" and select the "OptiDrive report." Configure the filters to output the information you require. You can sort the results by driver or by indicator. The PDF report shows you all drivers, their variables'

values and the resulting OptiDrive indicator, also visualized as a segmented bar, and the trend indicated by an arrow.

OptiDrive report

Driver: --- All drivers ---
Period: 29/03/2011 - 05/04/2011

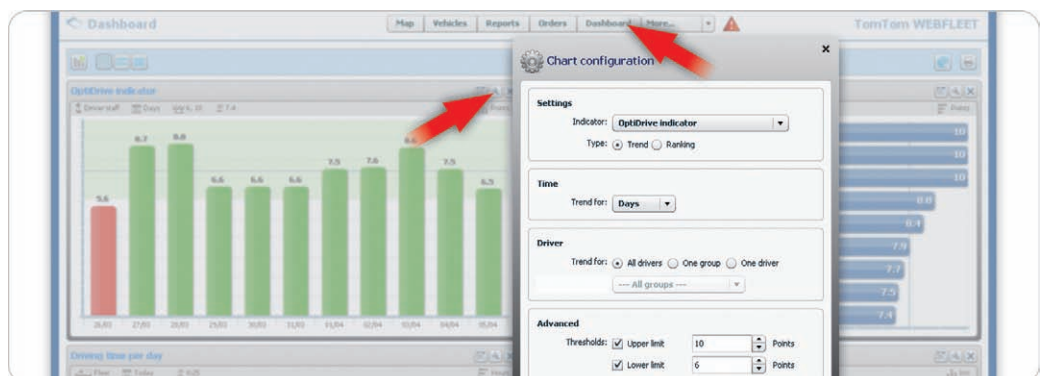
TOMTOM
WEBFLEET
Page: 1 / 1

Driver	Distance / Driving time	Tot consumption / Wasted fuel	Speeding / Idle time	Driving events	Avg. Severity	**ODV-1 / ODV-2 / ODV-3 / ODV-4	OptiDrive indicator	Trend
2 - Daniel D.	210.7 km 4 h 03 min	18.7 l	32 min	8	1	10.0 / 4.7 / 10.0 / 4.4		7.3 ↗
89 - Peter G.	990.0 km 9 h 43 min		3 h 34 min			10.0 / 10.0 / 0.0 / 10.0		7.5 ↗
82 - Belinda C.	43.9 km 54 min					10.0 / 10.0 / 10.0 / 10.0		10.0 →
191 - Michael J.	1,535.9 km 20 h 31 min	96.6 l	59 min	11	1	8.3 / 6.0 / 8.0 / 6.3		7.7 →
51 - Gabriel P.	1,446.1 km 15 h 43 min	74.8 l 0.4 l	2 h 26 min 28 min	4	1	8.8 / 10.0 / 4.0 / 10.0		6.8 ↗
111 - Kay M.	671.6 km 7 h 42 min		1 h 34 min			10.0 / 10.0 / 3.1 / 10.0		8.3 ↗
123 - Marc G.	2,081.9 km 22 h 35 min		4 h 30 min	7	1	10.0 / 7.3 / 10.0 / 3.1		7.6 →
28 - Timmy D.	238.9 km 7 h 58 min	30.1 l 0.5 l	15 min 32 min	2	1	6.8 / 8.2 / 4.5 / 7.6		6.8 ↗
119 - Karen L.	1,483.9 km		4 h 41 min			10.0 / 10.0		7.8 →

Use reports to analyze the safety and efficiency of your drivers' driving styles.

Configuring the Dashboard

Using the WEBFLEET Dashboard you can monitor rankings and trends of your drivers' safety and efficiency. To show the OptiDrive information in the Dashboard, select "Dashboard" from the main menu and click the "Chart configuration" icon. A new window opens. Select the OptiDrive indicator from the list, then set the type you want to display. In "Time", select the period to display. Choose to show information for all drivers, for a driver group or for one driver only; for groups or single drivers select the group or the driver you want to display. Define the upper and lower thresholds that cause the graph bars to appear in another color when outside the threshold limits.

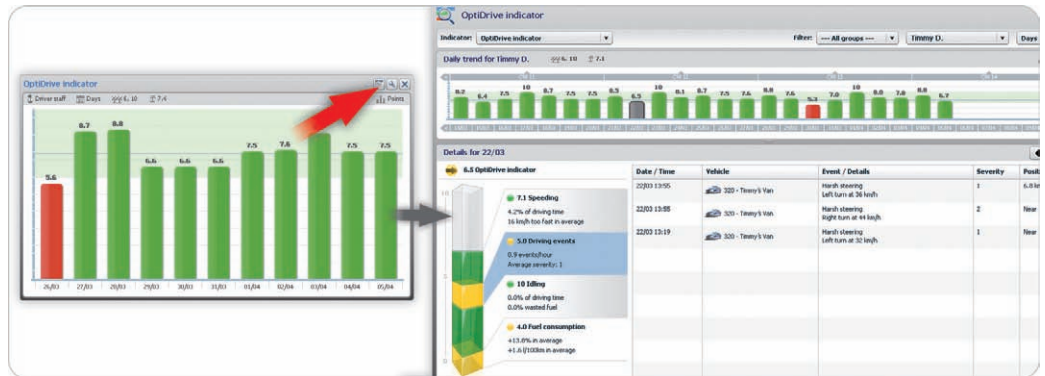


Let WEBFLEET display your fleet's driving style with the help of trends and rankings graphs in the Dashboard.

Viewing detailed information in the Dashboard

In the Dashboard's details screen you can view all details and underlying data in a clear overview. The column chart, which shows how the OptiDrive indicator is calculated, and the four variables and their factors are shown together with the corresponding information. Click the "Show details" icon. Select an item from the details area or a period from the time line in the upper area to view the detailed information

about the OptiDrive indicator. Select one of the four variables to the right of the column to view the corresponding information in the table.



View detailed information in the Dashboard's details screen.



Let's drive business™

www.tomtom.com/business